



Global Service Director

Denmark

Job reference:DK02529

Are you ready to drive a global service agenda within an international organisation? At Danfoss Power Electronics we are on the lookout for a skilled leadership profile who can further develop and implement our service strategy. You will be responsible for a small team in this interesting position where you cooperate with heads of business segments, regions and the local service organisations. Your location of work is in Graasten.

Drive the service strategy throughout Power Electronics

You will have responsibility for a service strategy covering 3 principal areas: operational service, service in product development projects and service-as-a- business (SAAB), which is closely linked to both business segments and regions.

To support this, you will lead a team that covers 3 locations globally. Your responsibilities will include:

- the global service standards and guidelines of operational services
- facilitating a global service network and service partner programme
- securing the integration of service policies and strategies in projects
- the sharing of best practices of services across development centres
- ensuring the spare part setup, service literature and training in relation to product releases
- the role as divisional representative in corporate service strategy work

Another important task is to further develop and implement the SAAB strategy, including the setting of targets in cooperation with the regions.

Vast experience from the service business area and strong personal impact

You have thorough insight into the service setup and vast experience from a service business within technologically advanced products. You could have a BSc or an MSc in Engineering supplemented with commercial experience or training. In any case you understand the importance of service from the customer's point of view and that service related to a product is a business in itself. On the personal level, you are respected and known for your strong personal impact and drive and your ability to make things happen. Having strong communication abilities, you also excel at building networks and maintaining relations. You are ready to develop your career in an ambitious, dynamic and fast-growing organisation with many opportunities.

For further information about the position,
please contact Jens Thisgaard at +45 7488 5374.

The Danfoss Power Electronics division has three business units: Danfoss VLT® Drives, Danfoss Customised Power Electronics and Danfoss Solar Inverters. With supply chain, research and development centres in China, Denmark, United States and Germany, we develop, produce and market high quality energy-efficient power electronics solutions. Our solutions are used in many different applications, such as pumps, electrical motors, conveyors and cranes. We are also among the world's leading developers of solar inverters.

Danfoss A/S is one of Denmark's largest industrial companies. We have an annual turnover of around DKK 22 billion, and have around 26,000 employees worldwide. We provide solutions within Climate and Energy, a sector we see as a major driving force in the future world economy. We show leadership in business through reliability, excellence and innovation. No matter where you find yourself at Danfoss, the customer is at the center. Our work reflects our corporate behavior; trustworthy, innovative, global, with respect for local cultures and constantly working towards sustainable results.

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