

# Configuration Management Specialist

**Job Location:** Gelsted  
**Job Number:** 00109662

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[Job Description](#) **Qualifications**

**Schedule:** Full-time

## **Do you want to take part in creating world class IT solutions?**

If you join Accenture you can make great ideas happen for some of the world's most dynamic companies. With broad global resources and deep technical know-how, we collaborate with clients to cultivate ideas and deliver results. Choose a career at Accenture and enjoy an innovative environment where challenging and interesting work is part of daily life.

Accenture's **Services** workforce is a dedicated team of people who work on outsourcing engagements. These are long-term partnerships with clients for whom we manage and provide increasingly specialized business operations, such as finance and accounting, IT, applications development and maintenance, helpdesk services, and HR. We not only maintain key business functions for clients, we constantly seek to improve them to help our clients move ahead of the competition. In

Accenture Services we work according to Accenture Delivery Methods, which builds on our long experience within system development. Moreover we leverage on our global network and combine our expertise in Funen and Jutland with experts from all over the world. Thus Accenture Services offers a unique possibility to combine an interesting and challenging job with having a family and private life.

Right now we are looking for a **Configuration Management specialist** in our Change & Configuration Management team.

We have recently implemented phase one of a new CMDB tool and your role will be to ensure continuous improvements, roll out of future phases, data validation, data improvements, control of configuration management process, knowledge transfer, training etc.

We are looking for a structured person with general knowledge/experience within IT technology and IT services. You should also be familiar with the ITIL concept and terminologies.

As a part of a larger IT engagement covering sites in Denmark, you will preferably be positioned at our customer's site in Gelsted on Fyn. You will be working in a Change & Configuration support team of 3 persons. You will primarily work with configuration management and secondarily with change management. Our overall objective is to ensure that the configuration management process and tool is successfully implemented and utilized within the Accenture and client organization.

In regards to change management your role will be to act as backup to the existing team. This includes change processing, approvals, facilitating CAB meetings, notification etc.